• MASTER SYLLABUS

Course Discipline Code & No: UAE158 Title: Advanced HVACR Practices	Effective Term SS 2009
Division Code: <u>VCT</u> Department Code: <u>UA</u>	Org #:28310
Don't publish: College Catalog Time Schedule Web Page	_
Reason for Submission. Check all that apply. New course approval ☐ Three-year syllabus review/Assessment report ☐ Course change ☐ Reactivation of in ☐ Inactivation (Subr	
Change information: Note all changes that are being made. Form applies only to	changes noted.
required. Course discipline code & number (was	ment
Rationale for course or course change. Attach course assessment report for existing	g courses that are being changed.
Approvals Department and divisional signatures indicate that all departments affected by the	
Print: Tou Welch Faculty/Preparer New resources needed All relev Signature W. Welch Faculty/Preparer	ant departments consulted Date: 4499
Print: Signature Department Chair	Date:
Division Review by Dean Request for conditional approval Recommendation Yes No	1/2/09
Dean's/Administrator's Signature Curriculum Committee Review	Date /
Recommendation Tabled Yes No Curriculum Committee Chair's Signature	3/18/09 Date
Vice President for Instruction Approval Vice President's Signature	3/19/09 Date
Approval Yes No Conditional	
Do not write in shaded area. Log File 2/18/09 2/1 Ecopy Banner 3/19 C&A Database 3/19 C&A Log File 3/1	G Basic skills □ Contact fee □

Please return completed form to the Office of Curriculum & Assessment and email an electronic copy to sjohn@wccnet.edu for posting on the website.

· MASTER SYLLABUS

*Complete ALL sections which apply to the course, even if changes are not being made.

Course: <u>UAE158</u>	Course title: Advanced HVAC	CR Practices	
Credit hours: 3_ If variable credit, give range:	Contact hours per semester: Student Instructor Lecture: 45 Lab: Clinical: Practicum: Other: Totals: 45	Are lectures, labs, or clinicals offered as separate sections? Yes - lectures, labs, or clinicals are offered in separate sections No - lectures, labs, or clinicals are offered in the same section	Grading options: □P/NP (limited to clinical & practica) □S/U (for courses numbered below 100) ⊠Letter grades
Prerequisites. Select one:			
⊠College-level Reading & Writi	ng Reduced Reading/	•	No Basic Skills Prerequisite (College-level Reading and Writing is not required.)
In addition to Basic Skills in F	Reading/Writing:		
Level I (enforced in Banner)			
Course	Grade Test	Min. Score Concur Enrollm Can be taken	nent Must be enrolled in this class
☐ and ☐ or			
Level II (enforced by instructor of	on first day of class)		
	Course	Grade Test	Min. Score
☐ and ☐ or and ☐ or			
Enrollment restrictions (In add	lition to prerequisites, if applicable.)		
□and □or Consent required		n to program required <u>UA apprenticeship</u>	□and □or Other (please specify):
Please send syllabus for tran Conditionally approved course Insert course number and title			
E.M.U. as			as
U of M as a	s		asas

· MASTER SYLLABUS

Course <u>UAE158</u>	Course title: Advanced HVACR Practices			
Course description State the purpose and content of the course. Please limit to 500 characters.	Special topics covered in this course may include advanced building automation, leadership/supervision, customer relations, importance of clear and concise reporting (work orders), and safety. This course is taught at United Association (UA) Training Centers throughout the United States and Canada. Enrollment is limited to apprentices accepted in to a UA training program.			
Course outcomes	Outcomes	Assessment		
List skills and knowledge students will have after taking the course.	After successful completion of this course the student will be able to:	Methods for determining course effectiveness This course is assessed externally by the local's Joint		
Assessment method Indicate how student achievement in each outcome will be assessed to determine student achievement for purposes of course improvement.	 Explain how important it is to be a good leader to foster harmonious working conditions in a service situation Complete accurate job documentation Measure their own traits and compare them to the traits of others for compatibility or non-compatibility for successful customer service relationships Describe customer service situations that require communications skills to avoid conflicts Demonstrate how good leadership skills benefit the service worker, the contractor, and the customer 	This course is assessed externally by the local's Joint Apprenticeship Training Committee (JATC), consisting of industry representatives and UA members. The local receives feedback on needed technical updates and apprentice skill performance.		
Course Objectives Indicate the objectives	Objectives (applicable in all sections)	Evaluation Methods for determining level of student		
that support the course outcomes given above.	(apparatic in an occitons)	performance of objectives		
Course Evaluations Indicate how instructors will determine the degree to which each objective is met for each student.	Objectives and evaluation methods follow the International Pipe Trades Curriculum Outline issued by the UA Training Department.			
Office of Curriculum & A		http://www.wccnet.edu/departments/curriculum/		

MASTER SYLLABUS

	· · · · · · · · · · · · · · · · · · ·		
	·		<u>UAE158</u>
List all new resources nee	ded for course, including library materials.		
	are taught at existing UA local training schools.		
Student Materials:			
List examples of types	UA local training schools provide all the necessary	ary books and materials for the	Estimated costs
Texts	students.		\$ 0
Supplemental reading		" " "	
Supplies			
Uniforms			
Equipment			
Tools			
Software	CANADA CA		
Equipment/Facilities: Check all that apply. (All classrooms have overhead projectors and permanent screens.)			
•	fied equipment is needed for <u>all</u> sections of a	Off-Campus Sites	
course.		Testing Center	
Level I classroom			
Permanent screen & overhead projector		Computer workstations/lab	
Level II classroom		□ITV	
Level I equipment plus	TV/VCR	TV/VCR	
Level III classroom		Data projector/computer	
the state of the s	data projector, computer, faculty workstation	⊠Other Taught at UA Local scho	ools

Assessment plan:				
Learning outcomes to	Assessment tool	When assessment will	Course section(s)/other	Number students to be
be assessed		take place	population	assessed
(list from Page 3)		(semester & year)		
Explain how important it is to be a good leader to foster harmonious working conditions in a service situation	Contractors (employer) provide paper feedback forms for apprentice skill performance reviews.	WCC will prepare a summary report on assessment activities in Winter 2010 and every three years thereafter.	All	All
Complete accurate job documentation Measure their own traits and compare them to the traits of others for compatibility or noncompatibility for successful customer service relationships Describe customer service situations that require communications skills to avoid	JATC contractor members provide specifications detailing technical updates.			

Office of Curriculum & Assessment Approved by Assessment Committee 10/06

MASTER SYLLABUS

conflicts • Demonstrate how good leadership skills benefit the service worker, the contractor, and the customer		

Scoring and analysis of assessment:

1. Indicate how the above assessment(s) will be scored and evaluated (e.g. departmentally developed rubric, external evaluation, other). Attach the rubric/scoring guide.

Individual locals use apprentice feedback forms filled out by the employing contractor.

2. Indicate the standard of success to be used for this assessment.

The standard of success is set by the local JATC.

3. Indicate who will score and analyze the data (data must be blind-scored).

The data is analyzed by the JATC as a committee.

4. Explain the process for using assessment data to improve the course.

Results are initially shared with the training coordinator for the local. The training coordinator then works with appropriate instructor staff to make needed changes.