Board of Trustees Washtenaw Community College

ACTION

4800 E. Huron River Drive Ann Arbor, Michigan 48105-4800

Subject

Examity® Learning Validation and Remote Proctoring Contract

Date December 15, 2020

Background

In May 2016, the College adopted Examity[®] as the learning validation and remote proctoring service. Since that time, WCC has expanded its online offerings and enrollment steadily, increasing the corresponding costs of service for Examity[®]. In May 2019, the board approved the continuation of Examity[®] with an annual cost not to exceed \$75,000.

Due to the exceptional circumstances caused by the COVID-19 pandemic and the move to online and virtual instruction, the College is currently experiencing a substantial increase in the use of the online exam integrity services. Examity[®] provides all of the required tiers of service to meet the needs of WCC instruction:

- Live proctors needed to be trained and employed by the provider (Not using 3rd party contracting or outsourcing)
- Proctors and services need to be available 24/7/365
- Proctors need to limit the administration to 6 people maximum at one time
- Proctors need to follow and administer the testing policies of the individual faculty member
- The company can offer an enterprise service to work directly with faculty on an individual basis
- The software service integrates with Blackboard Learning Management System
- The solution passes the requirements set by WCC Informational Technology Services

As Examity is the sole tool for proctoring tests at the college and the ability to proctor exams on campus continues to be outside of the executive orders for COVID-19 safety, the increase in the use of Examity has been increasing at greater rates than planned. At the current rate of usage and the increase in the number of sections of classes in the Math and Science Division, the projected amount to be spent on Examity will be above the previously requested \$125,000 threshold as requested in the November 17, 2020 Board Meeitng. The request is that the approval be changed not to exceed \$200,000 with at least \$75,000 paid by the CARES ACT for the 2020-21 Academic Year.

RECOMMENDATION

That the Board of Trustees approve the continuation of Examity[®] at an annual cost not to exceed \$200,000 for the 2020-21 Academic Year with at least \$75,000 funded by CARES Act.

A ROLL CALL VOTE WILL BE TAKEN

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