

Step-by-Step Duo Change Authentication Method Procedure

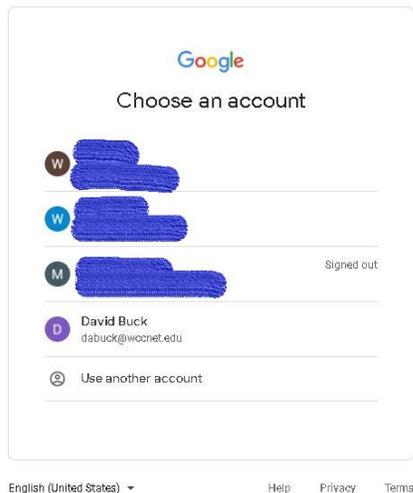
ITS recommends Duo Push but there are other options available which will be shown in this document.

Step 1.

On a computer, open the following link:

<https://wccnet-edu.login.duosecurity.com/>

You will see a page like the following



Click on your NetID.

(You may get a web page that says "Did you mean wccnet.edu?" which is a security measure from Google. Click "Ignore" and you will be directed to log in.)



Did you mean [wccnet.edu](#)?

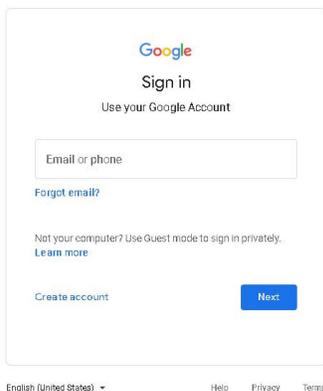
The site you just tried to visit looks fake. Attackers sometimes mimic sites by making small, hard-to-see changes to the URL.

Ignore

Go to [wccnet.edu](#)

Step 2.

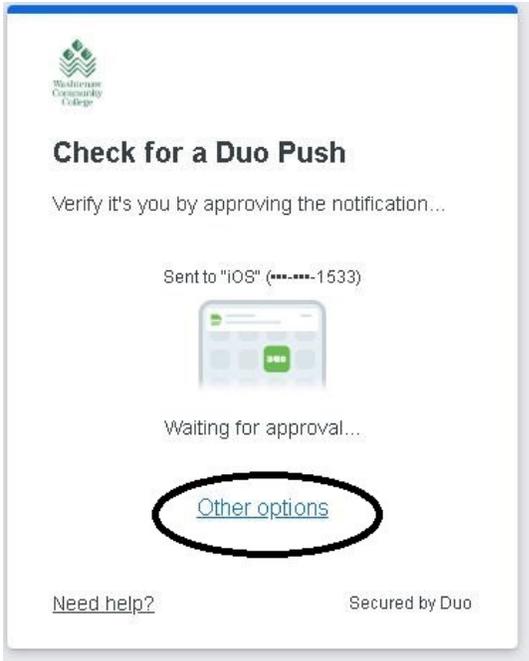
If you get this page enter your NetID and on the following you're your password. If you are currently logged into another system this page may be skipped and you will be moved to Step 3.

A screenshot of the Google sign-in page. At the top is the Google logo. Below it, the text reads "Sign in" and "Use your Google Account". There is a text input field labeled "Email or phone". Below the field is a link for "Forgot email?". Further down, there is a note: "Not your computer? Use Guest mode to sign in privately." with a link "Learn more". At the bottom left is a link "Create account" and at the bottom right is a blue "Next" button. At the very bottom of the page, there are links for "English (United States)", "Help", "Privacy", and "Terms".

Click **NEXT**.

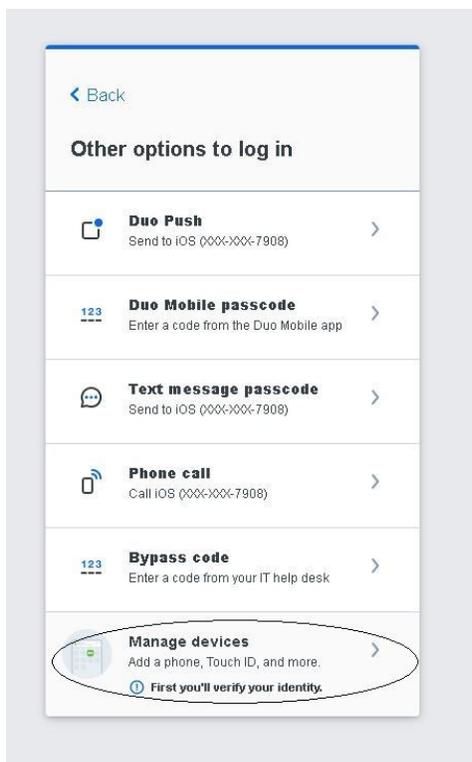
Step 3.

The next page will be a Duo login. To change how you authenticate select "Other Options".



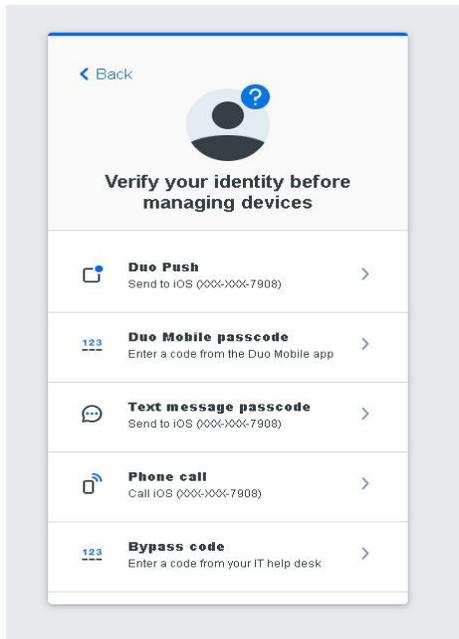
Step 4.

You will click on “Manage devices” to make changes to your Duo authentication method. You will log in using your current method.



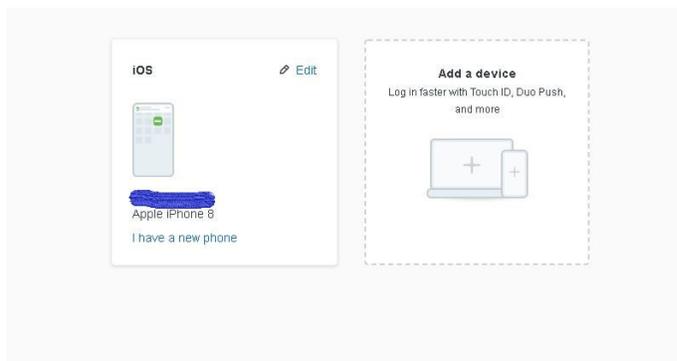
Step 5.

You will log in using your current method and can then make changes.



Step 6.

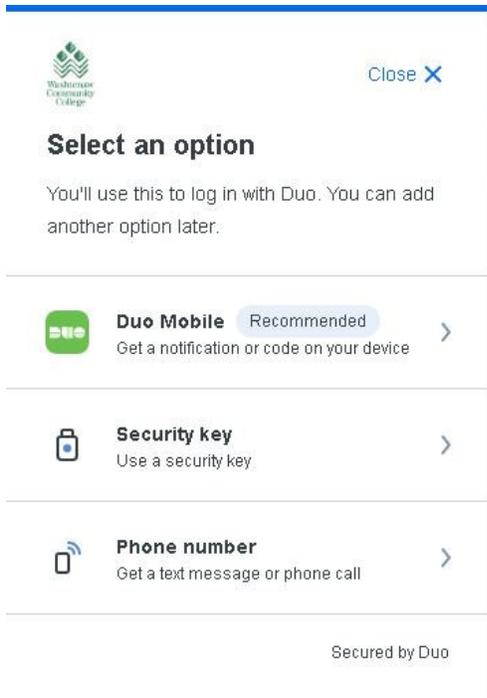
When you log in you will see a page like this:



Add a new smartphone by clicking on “I have a new phone.”

Step 7.

You can add additional ways to authenticate by clicking on “Add a device”



The three options are

1. Duo Mobile
 - a. Using your smartphone for authenticating
2. Security Key
 - a. Using a token which generates six-digit numbers to authenticate
3. Phone number
 - a. Getting the six-digit number from a text message (smartphone) or phone call (smartphone or landline)