

Board of Trustees

Washtenaw Community College

ACTION

4800 E. Huron River Drive
Ann Arbor, Michigan 48105-4800

Subject
Resolution Regarding Section 230 of PA 103 of 2023

Date
September 26, 2023

RECOMMENDATION

That the Washtenaw Community College Board of Trustees certifies that the College does meet the best practice standards required for the state appropriations under Section 230 of Michigan Public Act 103 of 2023 as submitted.

A ROLL CALL VOTE WILL BE TAKEN

Prepared by: Dr. Julie Morrison

Title: Executive Director, Strategic Initiatives
and Special Projects

Recommended by: *Rose B. Bellanca Ed.D.*

Rose B. Bellanca, President

Community Colleges Local Strategic Value Template

Institution: Washtenaw Community College

Section 230 of PA 103 of 2023, the Fiscal Year 2024 community colleges appropriations bill contains the qualifications that must be met to receive the portion of each college’s performance funding appropriation earmarked for local strategic value. The statute lists 15 separate best practices for community colleges to achieve. Institutions must satisfy 4 of 5 best practices in each of 3 different categories.

To demonstrate eligibility for this funding, Section 230 requires that each community college certifies compliance to the State Budget Office by means of a board of trustees resolution certifying that the college has met 4 of 5 best practices in each category. Further, each board resolution “shall provide specifics as to how the community college meets each best practice measure within each category.” **This resolution must be properly passed by the board and submitted to this office on or before October 15, 2023.** However, if a resolution from a prior year is still in effect and factually correct, you may resubmit this resolution. Please send a copy with an indication of the date of its passage.

Please use this table as a method to **briefly** detail what your community college is doing to meet the best practices in each category. Each category is worth one-third of the total amount available for your institution. Your institution must meet 4 out of 5 best practices in a category to receive funding associated with that category.

Best Practices by Category	Examples of Adherence
Category A: Economic Development and Business or Industry Partnerships (must meet 4 of 5)	
<p>(i) The community college has active partnerships with local employers including hospitals and health care providers.</p>	<ul style="list-style-type: none"> ▪ The College has clinical site agreements for all its health programs. New agreements exist with St. Joseph Mercy Hospital (Trinity); University of Michigan Hospitals (Michigan Medicine); VA Hospital of Ann Arbor; Beaumont Health System; Mission Point at Superior Woods; Select Specialty Hospital, and Special Tree Rehabilitation. ▪ To meet employer demand in the health care industry, the College expanded its Long-Term Health Care two-week jump-start boot camps in partnership with regional health care employers, addressing a critical talent shortage and offering training and 95% direct job placement. ▪ In 2022-23 a new Pharmacy Technician boot camp was added in collaboration with Michigan Works! and employers Clark Pharmacy, CVS, Barron Pharmacy, Michigan Medicine and Trinity Health, offering a 10-week program with on-the-job training placement.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ In 2023, the College’s Center of Excellence in Nursing Education designation was renewed for an additional five years in recognition of quality programming, and clinical and other partnerships, one of only nine institutions and the only community college so recognized. ▪ The College offers two new academic healthcare programs launched in 2022: a Healthcare Administration degree and a Cardiac Telemetry certificate. Like WCC’s existing health programs in other areas (such as nursing, radiography, surgical technology, and others), these are designed to meet demand of local employers and clinical providers, including Michigan Medicine and Trinity Health. ▪ WCC’s Conference Services hosted a conference on the Opioid Crisis with Michigan Medicine’s Center for Health Transformation in 2021-22 and will do so again in 2023-24. WCC also hosts multiple events around men’s health through University of Michigan Cancer Center. ▪ The College hosted three American Red Cross Blood Drives in 2022-23, collecting 67 pints of blood. ▪ In the last two years WCC has hosted and sponsored the following with on-site support by Conference Services and/or Public Safety: <ul style="list-style-type: none"> ○ Washtenaw-Livingston Medical Control Authority monthly training workshops ○ Ann Arbor Township Fire Department/Washtenaw County Haz-Mat team training ○ U-M Michigan Medicine 2-Day Emergency Department training ○ Washtenaw County Sherriff’s Department Coordinated Law Enforcement 2-day training in behavior and mental health awareness ▪ The College continued its partnership with IHA/Trinity to promote and ensure quality and currency in WCC’s Medical Assisting Program. IHA attends WCC Medical Assisting Informational Sessions as necessary, recruits students and current employees to enroll in the program, and supplies clinical sites for students.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The College has over 70 apprentices currently enrolled or that have recently completed WCC certificate or degree programs. Partners include the following employers: <ul style="list-style-type: none"> ○ Axis Engineering ○ Detroit Thermal Systems ○ FORVIA/Faurecia ○ Lomar Machine and Tool ○ MAGNA International, Inc. ○ Meijer Industrial ○ Novi Precision ○ Orbitform ○ Purem ○ Promess ○ SESI Motors ○ Toyota North Amercia ○ U-M Facilities and Operations ○ UAW (United Auto Workers) ○ Washtenaw County ○ Zero Hour Parts ○ ZOLLER ▪ The College has recently partnered with Toyota and Subaru of Ann Arbor as an intermediary for their first Registered Apprenticeship Program. YMCA and NSK Corporation are also working with WCC to develop this partnership. This is the first opportunity for the College to serve as intermediary and is a key strategy to growth of the program in the next several years. ▪ The College continues to have partnerships with the following employers for manufacturing skill sets gained using equipment or job placement funded as part of the CC-STEP grant: <ul style="list-style-type: none"> ○ Detroit Diesel Co. ○ Detroit Thermal Technologies ○ Dextec Manufacturing ○ Faurecia Manufacturing ○ Ilmore Engineering ○ JAC Products ○ KlingelInberg America ○ L&W Engineering ○ MAGNA International, INC. ○ Milan Metals ○ Pollard Banknote (and Teamster Local) ○ Reliance One ○ Roush Industries

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ○ VulcanMasters Welding ▪ WCC launched participation in the Federation for Advanced Manufacturing Education (FAME) earn and learn program (the only college in Michigan to do so), with an inaugural cohort of 10 students enrolling in the program and signing with employers to work while training in advanced manufacturing, robotics, and mechatronics. The College held a Signing Day in August celebrating the new cohort along with industry partners, including Toyota USA, Novi Precision Products, Lomar Machine and Tool, Orbitform, and Caster Concepts. Funding is provided in partnership with the Workforce Intelligence Network as part of an Apprenticeship Building America Department of Labor grant, and Ann Arbor SPARK helps in program administration. ▪ The College continues its partnership with the University of Michigan Transportation Research Institute (UMTRI) in the Center for Connected and Automated Transportation (CCAT) program funded by the USDOT as a University Transportation Center (UTC). In 2023, the CCAT grant was renewed at approximately \$15M through 2028, and remains the only community college among university partners University of Michigan; Akron; Central State; University of Illinois; University of Minnesota; Northwestern University; Purdue; and University of Wisconsin. The College has been working with the following representative employers and industry groups in developing Connected and Automated Vehicle and Smart City Infrastructure programs to deliver education and training skill sets to students and incumbent workers, and provide candidates for hire: <ul style="list-style-type: none"> ○ MICHauto ○ Center for Automotive Research (CAR) ○ IEEE ○ American Center for Mobility (ACM) ○ Umlaut ○ DANLAW ○ GRIMM ○ Ford, GM, Toyota, Nissan and Stallantis ○ Integral Blue ○ May Mobility ○ Siemens Mobility

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ○ WSP (formerly Parsons-Bickerhoff) ○ Michigan Office for Mobility and Electrification ○ Michigan Department of Transportation ○ Telecommunications Association of Michigan ○ ITS Michigan ○ LDFA of Ann Arbor/Ypsilanti ▪ The College has contributed each year to the Annual CCAT Global Symposium sponsored by UMTRI, including the following: <ul style="list-style-type: none"> ○ WCC hosted the annual UMTRI two-day CCAT Global Symposium, providing speakers and panelists, involving employers such as Toyota Product Development (2019). ○ WCC faculty participated in a virtual Cybersecurity Panel discussion with a CSIT instructor (2020). ○ WCC President Rose B. Bellanca gave opening remarks, and the College presented a virtual ATC tour (2021). ○ WCC President Rose B. Bellanca delivered the keynote address (2022). ○ Hosted CCAT Global Symposium with 250 attendees, and President Rose B. Bellanca giving opening and keynote addresses; WCC offered tours of Transportation Technology and Auto Cybersecurity labs (2023). ▪ WCC’s Public Service Training department partners with law enforcement agencies across the State of Michigan. There has been unprecedented interest from Michigan law enforcement agencies in WCC’s recruit class in 2022-23. The Department hosted Wayne, Grand Traverse, Troy, Redford, Plymouth Township, Pittsfield Township, East Lansing, Inkster, Royal Oak, Romulus, Allen Park, Trenton, Novi, Ann Arbor, Ypsilanti, Big Rapids, Livonia, and Saline Police Departments, as well as Livingston, Washtenaw, Lenawee, and Monroe County Sheriff’s Offices for recruiting. Customized in-service training is offered, as well as tactical first aid training, an online legal update program, and a class that assists agencies in meeting the educational component of the active duty firearms

Best Practices by Category	Examples of Adherence
	<p>standard established by the Michigan Commission on Law Enforcement Standards.</p> <ul style="list-style-type: none"> ▪ The College participated in the following Industry Technology Conferences, including ATC Program exhibits: <ul style="list-style-type: none"> ○ CAR Management Briefing Seminars (2019, 2021, 2022, 2023) ○ Automobili-D Technology Exhibits at the NAIAS North American International Auto Show (2019, 2022, 2023) ○ AutoSens Industry Conference (2019) ○ Ann Arbor SPARK Mobility Row (2019, 2021, 2022) ○ ITS Michigan Annual Meeting (2019) ○ Motor Bella (2021) ○ Eyes on Automotive Design, Ford House (2021, 2022, 2023) ○ Manufacturing in America Exhibit at Ford Field (2023) ▪ WCC provides interns for the EMU Digital Media internship program annually, to date supporting over 40 interns. The program allows interns to work with regional businesses to learn current technology skills, with employers including Pinterest, Google, and IBM. ▪ WCC started the Wolfpack Works campaign this year to showcase employers and students who have been hired in an internship, co-op, apprenticeship, or permanent role. In the first year, 5 employers and 6 students were featured via social media and on a new Wolfpack Works wall in the WCC Student Center. ▪ The College has established a partnership for micro-internships with Parker Dewey, which allows employers nationally to create and recruit students for paid, short-term internships. The College also established a formal partnership with Open Avenues, offerings micro-internships via the Parker Dewey system. WCC is one of only 12 partner colleges nationally. ▪ The WCC Experiential Learning Internship program has placed interns in virtual or in-person internships with employers, including: <ul style="list-style-type: none"> ○ Detroit Lions ○ Walt Disney World ○ Ford Motor Company

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ○ Toyota ○ NASA ○ EMU Digital Media ○ University of Michigan ITS ○ UTEC ○ Parker Dewey ○ Roush ○ Michigan Founders Fund ▪ WCC and Michigan Medicine at the University of Michigan partner on a Service Desk Apprenticeship Program to attract and train IT professionals with knowledge of a large medical center environment. The program included 15 apprentices last year with plans to hire 20 in 2023-24. The program pays entry-level candidates to serve a one-year apprenticeship in frontline tech support while receiving on-the-job training and coursework at WCC. On completion, apprentices receive a completion certificate from the U.S. Department of Labor and earn a 16-credit Computer Systems Technology certificate from WCC .
<p>(ii) The community college provides customized on-site training for area companies, employees, or both.</p>	<ul style="list-style-type: none"> ▪ The College provides customized training for multiple area companies, currently including: <ul style="list-style-type: none"> ○ NovaCoast ○ Pittsfield Township Department of Public Safety ▪ The College continues to offer a customized certificate program on the campus of the University of Michigan for employees in the Facilities and Housing departments. ▪ The College offers recently developed certificate programs in Cybersecurity Operations, HR, and Supply Chain that are accelerated and/or embedded into other programs for those seeking to customize learning according to skill needs. ▪ The College is a designated National Center of Academic Excellence in Cyber Defense Education by the U.S. National Security Agency and the Department of Homeland Security. ▪ The College’s Workforce Development unit has expanded industry cluster strategies to create industry-driven talent pipelines in partnership with local employers and agencies to address-high-growth, high-demand sectors of healthcare, IT, and transportation. As a result, WCC has expanded its boot camps leading to employment, including new

Best Practices by Category	Examples of Adherence
	<p>cohorts of Cybersecurity Bootcamps in partnership with Michigan Rehabilitation Services and Michigan Works! and Foundations of Caring Healthcare bootcamps in collaboration with HomeWatch, Vibrant Life, Interim Healthcare, Walton Wood Carriage Park, and Michigan Works!.</p> <ul style="list-style-type: none"> ▪ In 2022, the college launched a partnership with Trainco Truck Driving School to offer the company’s training on WCC’s campus and prepare students to attain a class A CDL, addressing a critical need to fill high-wage jobs in the transportation industry. The offerings have since been expanded to meet employer and student demand, with about 40 students completing in the last year and nearly all receiving direct employment. ▪ Last year the college was selected as an education partner for Amazon’s Career Choice program, providing Amazon hourly employees access to academic and professional development offerings. Since its inception in 2022, 37 new students have enrolled at WCC through the program.
<p>(iii) The community college supports entrepreneurship through a small business assistance center or other training or consulting activities targeted toward small businesses.</p>	<ul style="list-style-type: none"> ▪ The College continues to operate an Entrepreneurship Center on campus to provide support for those interested in small business, providing individual coaching, networking, and resources for faculty, staff, students, community entrepreneurs, and business owners. The Center held hundreds of sessions to support about 400 new clients last year (65% people of color), including for specific industries such as health care and the arts, or for underrepresented groups. Roughly 100 individuals also signed up for the new Make it Real! 12-week program, and 50 students and several faculty took part in the new entrepreneurial mindset challenge program Solve It. The Center has hosted an annual Pitch@ WCC Competition since 2016, providing winners with cash prizes and mentoring to support their business projects. In 2023 there were 60 submissions for 12 spots, as well as new categories for student and non-profit pitches added. A special art-focused Pitch contest was also held at the Ann Arbor Art Fair for the first time. The Center has also expanded its “Entrepreneurs-in-Residence” program offering mentoring and consulting by

Best Practices by Category	Examples of Adherence
	<p>local business owners. Finally, the EC is piloting a three-year incubator program of 24 start-ups of community-based businesses.</p> <ul style="list-style-type: none"> ▪ Active community partnerships and collaborations with small business are maintained through the WCC Entrepreneurship Center and Small Business Development Center (SBDC) with: Ann Arbor SPARK; SPARK East (Ypsilanti); Ypsilanti Township; Nonprofit Enterprise at Work; the Ypsilanti District Library; and several community arts organizations, as well as: Local Chambers of Commerce; SCORE; VetBiz Central; Great Lakes Women’s Business Council; Ann Arbor Entrepreneurship Fund at the AAACF; Washtenaw County’s Office of Community and Economic Development; Center for Independent Living; United Way; EMU’s Engage and Upward Bound programs; and University of Michigan’s student organization OptiMize. ▪ WCC became a member of the Small Business Association of Michigan (SBAM) last year. This partnership provides WCC exposure to over 30,000 small business owners and a variety of direct marketing opportunities to businesses unaware of the workforce development and educational resources WCC has to offer. • The SBDC Greater Washtenaw Region, hosted on WCC’s campus, counseled 1,040 clients and supported 3,373 jobs last year. Clients opened 51 new businesses, creating 257 jobs over a 6-county region. The SBDC impacted businesses that were 27% people of color and 47% woman owned, and resulted in \$201.7M in capital formation. ▪ In 2022, the College launched a new Entrepreneurship Essentials 9-credit certificate program to provide entry skills for starting a business, and is stackable with the existing, more in-depth, customizable Entrepreneurship and Innovation 18-credit certificate. Both are online, accelerated programs. WCC offers additional programs in business management and entrepreneurship, and has created entrepreneurship modules that can be incorporated across the curriculum. ▪ The College offers multiple options for accelerated programs, including 10 programs in business,

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	<p>management, IT, supply chain, HR, and entrepreneurship. WCC additionally offers 33 Fast Track job training programs leading to business/industry certification.</p> <ul style="list-style-type: none"> ▪ The Economic and College Development division offered free professional development classes to all finalists of the Entrepreneurship Center’s Pitch Competition.
<p>(iv) The community college supports technological advancement through industry partnerships, incubation activities, or operation of a Michigan technical education center or other advanced technology center.</p>	<ul style="list-style-type: none"> ▪ In 2023 WCC launched plans for the creation of a new semiconductor technical training program to advance electrification of the auto industry as part of the Michigan Semiconductor Talent and Automotive Research (STAR) initiative led by KLA Corporation and imec, the Belgian-based global R&D hub, as well as other local and global partners. ▪ Last year WCC was awarded an Electrified Vehicle Jobs Academy Grant in collaboration with MichAuto, Workforce Intelligence Network, MEDC, and Southeast Michigan Community Alliance (SEMCA). ▪ In 2022-23, WCC was approved for \$2.5M in congressional earmark funding to support curriculum and equipment development for an Electric Battery Assembly and Charging Maintenance Program, training EV technicians to meet employer needs. ▪ The College continues to expand its Advanced Transportation Center and leadership in mobility education focused on the integration of Intelligent Transportation Systems, Advanced Automotive, and Advanced Manufacturing Technology pillars. The effort continues to be supported by multiple partners, including regional employers, and is funded in part through a state CC-STEP grant and a USDOT-funded grant managed by UMTRI. The Center is a collaborative effort between the College’s Advanced Technology Division, Business and Computer Technologies Division, and Workforce Development Incumbent Worker Training, and has refined new curriculum, equipment and workforce training in the areas of Automotive, Advanced Manufacturing, Welding and Fabrication, Lightweight Materials, and Information Technology, featuring Network Communications and Automotive Cybersecurity.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ Last year the College opened a new Automotive Cybersecurity lab with Umlaut designed workstations. The lab is housed in the Business Education Building and includes individual hacking workbenches to allow hands-on experience to test security for auto networks and related infrastructure. ▪ The College has continued to develop training for technicians in the Intelligent Transportation Systems (ITS) sector, and is offering new and expanded training in Emerging Sector areas such as Fiber Optics, Machine Learning, Data Analytics, and Automotive Cybersecurity. This includes smaller “bite sized” Excel and Smartsheet courses for data analytics, XML and visualization. In addition, in 2023 new technical offerings in areas such as Salesforce Developer, Appian Developer, AWS Cloud Practitioner, and PEGA Robotics System Architect were added. Classes are completely online and offered nationally. ▪ The College continues to showcase its ATC technology programs and equipment on and off campus, including participation in the state of Michigan AutoMobi-D exhibits, media interviews, panels, and demonstrations at the North American International Auto Show and Ann Arbor SPARK’s Mobility 360-Tech Trek. Other demonstration venues in 2022-23 included Motor Bella, Eyes on Automotive Design at the Ford House, and the Center for Automotive Research Management Briefing Seminars and Student Sponsorships. The College has also displayed its unique equipment during campus visits by legislative representatives and other visitors; equipment includes the Ford Mustang Mach-E, Auto Cyber Educator (ACE) mobile hacking workbench, and modified Polaris Slingshot, which exhibits advanced vehicle sensors, V2X communications, and vehicle components featuring lightweight materials and advanced manufacturing processes. In 2023 the College also acquired a CCAT-funded Harley Davidson Livewire ONE Battery Electric Vehicle for lab training and outreach across Cybersecurity, IT, V2X and Advanced Technologies program areas. ▪ The College continued to participate from 2019 through 2021 with the USDOT/Volpe and NoCOE in

Best Practices by Category	Examples of Adherence
	<p>ITS professional capacity building workshops and workgroups to define ITS occupational pathways with supporting skillsets.</p> <ul style="list-style-type: none"> ▪ The College continues to have an ATC Stakeholder Advisory Board Member on the Michigan State University NSF Grant program “Workforce for the Era of Automated Vehicles (WEAVE),” intended to examine the impact of autonomous vehicles on the future workforce. ▪ In connection with its Advanced Transportation Center’s mobility focus, the Corporate Training and Lifelong Learning Department has developed 24 online, 24/7 format classes around connected car, smart cities, and data management, including a Data Analyst Technician course. Many of these prepare students for industry recognized certification testing and positions in emerging sectors. ▪ WCC is a member of the Educational Advisory Committee of the American Center for Mobility (ACM) in partnership with business, industry, and government, as well as represented on the ITS Michigan Board’s Talent and Workforce Committee, ensuring collaboration in Connected and Autonomous Vehicle and Smart Cities technology development. ▪ The College is a national leader in educational partnerships with international trades organizations. In 2023 WCC celebrated its 34th year of an international training agreement with the United Association of Plumbers and Pipe Fitters (UA), with approximately 3,600 members participating in training on WCC’s campus this year—the largest attendance to date. The College also has had an agreement with the International Association of Bridge, Structural, Ornamental and Reinforcing Iron Workers since 2010, with 800 members training on campus in 2023. The College signed a contract extension this year with the group through 2030. Additional more recent agreements include those with the Operative Plasterers and Cement Masons (approximately 120 attendees) and the United Union of Roofers, Waterproofers, and Allied Workers (175 attendees), as well as the International Brotherhood of Electrical Workers (900 attendees).

Best Practices by Category	Examples of Adherence
	<p>Together these groups typically bring a total of more than 4,000 members to campus for training each summer. The Ann Arbor area visitors and convention bureau (Destination Ann Arbor) estimates that all trades programs combined generate approximately \$20 million in economic impact for the county each summer.</p> <ul style="list-style-type: none"> ▪ The College continues serving UA apprenticeship training programs at more than 160 local training centers supported by online course management and ongoing support. ▪ The College worked in collaboration with its trades partner the United Association to complete the renovation of the UA’s Great Lakes Training Center facility on campus in 2022. The UA and WCC sponsored a four-million-dollar expansion, adding several labs, classrooms, and warehouse to the existing building, which is specifically designed to support UA and other trades training. ▪ WCC continues to address its sustainability goal of moving all electric power to clean energy by 2029 by partnering with DTE Energy through the MIGreenPower renewable energy program, the first community college in Michigan to join this program. In 2023 WCC established a Green Fund to support campus EV infrastructure and the college fleet.
<p>(v) The community college has active partnerships with local or regional workforce and economic development agencies.</p>	<ul style="list-style-type: none"> ▪ The College is a member of SEMCOG, as well as MICHauto (the Detroit Regional Chamber), and is a partner with Ann Arbor SPARK, enabling it to participate in regional planning and development. College leadership is represented on the SEMCOG Workforce Task Force and other SEMCOG committees. ▪ In 2023, WCC President Rose B. Bellanca was awarded Ann Arbor SPARK’s Economic Development Champion of the Year award for contributions to development in the region. ▪ The College participates annually in the Ann Arbor SPARK sponsored <i>Tech Trek</i> and <i>Mobility Row</i> events in downtown Ann Arbor, showcasing Advanced Transportation Center and cybersecurity programs by displaying its items such as the mobile hacking lab and Ford Mach-E. ▪ The College is recognized by the Society for Human Resources Management (SHRM) to offer

Best Practices by Category	Examples of Adherence
	<p>Professional Development Credits (PDCs) for SHRM-CP or SHRM-SCP. Staff also are members of the local Greater Ann Arbor Society for Human Resources Management (GAASHRM).</p> <ul style="list-style-type: none"> ▪ The College is recognized by the State of Michigan to deliver SCECH (State Continuing Education Clock Hours) professional development to K-12 educators. ▪ The College President currently or recently served in positions on the following local and regional boards dedicated to economic development: MICHauto Board; Executive Committee of Ann Arbor SPARK; Michigan Works! Southeast Executive Board; American Center for Mobility Foundation Board; Workforce Intelligence Network (WIN) Board; Trustee of the Citizens Research Council of Michigan; the Ralph C. Wilson, Jr. Foundation Advisory Board; and nationally on the Structured Pathways Commission for the American Association of Community Colleges. The College has alternately been represented on the Board of the Southeast Michigan Council of Governments (SEMCOG) in multiple roles by the President and the Vice President for Economic and College Development, as well as by WCC Board of Trustee representation. The Vice President for Economic and College Development serves on the Ann Arbor/Ypsilanti Smartzone/LDFA; the ITS Michigan Board; the USDOT-funded Center for Connected and Autonomous Transportation grant partnership; and the USDOT National Operations Center of Excellence. The Vice President for Workforce and Community Development serves on the Board of the Ann Arbor Downtown Development Association Partnership Committee; the American Center for Mobility education Committee; and Workforce Intelligence Network. ▪ The College's Vice President of Workforce and Community Development was one of 24 individuals appointed nationally to the U.S. Department of Commerce Industry Advisory Committee in support of domestic semiconductor research and development. ▪ The College sponsors and hosts the Washtenaw Economic Club, which is committed to the region's economic prosperity. The club offers six

Best Practices by Category	Examples of Adherence
	<p>distinguished membership levels and brings dynamic presenters through its speaker series to approximately 150 stakeholders from across the county each year. The WEC returned to in-person events in 2022 and continues its Young Leaders membership to attract professionals and community leaders between ages 21-35. Speakers for 2022-23 included: Ovell R. Barbee, Chief Human Resources Officer at Indiana University Health; Tim Skubick, Senior Capitol Correspondent; Gabriel Ehrlich and Donald Grimes, Economists, University of Michigan; and Brian Calley, former Lt. Governor of Michigan and President of the Small Business Association of Michigan.</p> <ul style="list-style-type: none"> ▪ The College has an active partnership with the Michigan Works! Board. WCC’s Workforce Development team continues to join with Michigan Works in hosting presentations that share Michigan New Jobs Training and other state programs (e.g. Reconnect, Futures for Frontliners) with organizations that could benefit. ▪ The College works with Michigan Works Southeast, local economic development partners, and community partners to create agile talent development pipelines in high-demand sectors (such as cybersecurity and healthcare boot camps). ▪ The College continues to maintain membership in the “Lenawee NOW” Economic Development Group. ▪ The College has advisory boards to support the currency of all technical/ occupational programs. ▪ The College has an active advisory committee for its Liberal Arts programs to connect faculty and business and amplify the competencies required in the workplace, and how they are taught through liberal arts courses. These issues are highlighted at WCC’s annual Liberal Arts Week, which includes events, speakers, and panel for students and the community. ▪ The College’s Harriet Street Center provided a pilot digital literacy training for seniors, parents of children who attend Parkridge Community Center’s After School Program, and Ypsilanti Housing Commission residents. ▪ WCC’s Center for Career Success prepares employers, students, and the community for

Best Practices by Category	Examples of Adherence
	<p>future jobs and career transitions. In 2022-23 in-person and virtually, they assisted over 1,879 individuals, made 116 job placements, registered over 1,600 new jobs, and held almost 100 classroom presentations or events.</p> <ul style="list-style-type: none"> ▪ The Center for Career Success holds several industry-specific Career Fairs in partnership with regional employers each year, hosting approximately 150 employers and over 350 attendees total. They held on-site career fairs in fall 2022 and spring 2023, as well as special transportation careers and internship fairs. ▪ The Certification Center at WCC offers certification testing for more than 200 business and industry certifications for those in Law Enforcement, Health Care, Fitness, Supply Chain Management, Local Unions, Childcare, Construction, Agriculture, and Information Technology professions. This past year over 3,000 tests were administered for industry credentials, a 13% increase over the prior year. ▪ The College holds an active position on the Washtenaw Literacy Board participating in literacy development efforts across the county. ▪ The College partners with the Ypsilanti District Library on literacy outreach programming specifically designed to increase literacy readiness and access to content-level books for Ypsilanti-area students and their families.
Category B: Educational Partnerships (must meet 4 of 5)	
<p>(i) The community college has active partnerships with regional high schools, intermediate school districts, and career-tech centers to provide instruction through dual enrollment, concurrent enrollment, direct credit, middle college, or academy programs.</p>	<ul style="list-style-type: none"> ▪ The College further developed its partnership with Ypsilanti Community Schools throughout 2021-22. As part of this relationship, the Parkridge Center hosted two meetings between leadership from YCS and WCC. YCS has also invited WCC staff to attend weekly visits to YCS schools and participate in their events. YCS also awarded scholarships for WCC’s summer camp experience for children who attend YCS schools. ▪ The College has partnered for the last two years with the organization Embracing our Differences, which offers annual, large-scale art installations focused on diversity and promoting understanding about differences, accompanied by extensive educational offerings for K-12 and beyond.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The College charters a nationally recognized middle college, the Washtenaw Technical Middle College (WTMC). Over the last five years, 85% of WTMC students earned an associate degree upon high school graduation. 31% graduate with multiple degrees and certificates, and the average graduate completes high school with 67 transferable credits. ▪ The College continues its partnership with the Washtenaw Intermediate School District to serve the residents of eastern Washtenaw County, providing GED/ESL instruction online and on site at the Ypsilanti Township Center. ▪ The College continues to partner with local high schools for dual enrollment offerings on campus and virtually. The number of high school students dual enrolling at WCC (1,327 from 70 different schools in fall 2023) currently represents 13% of all students registered for Fall semester. ▪ The College continues to offer classes in area high schools, returning to in-person offerings and providing 16 classes in three high schools in 2022-23. ▪ The College offers a CNA (Certified Nursing Assisting) training program at Ypsilanti Community High School, which serves students from Ypsilanti, Lincoln, Milan and Ann Arbor WAVE High schools. The program enrolls 12-16 students each semester and addresses access to health and CTE programming for these schools. ▪ The College continues to collaborate annually with Square One Education Network via the CCAT Grant to support K-12 STEM/STEAM projects in Innovative Vehicle design and V2X Communications. The collaboration includes middle/high school workshops for student/teacher project teams in Innovative Vehicle Design and V2X Communications, with a focus on disadvantaged student populations. Continuing Education Units are offered to teachers through these workshops. An annual competition event for middle/high school is held at the Kettering University Mobility Test Track, with WCC providing ATC Program exhibits and a Vehicle Repair Trailer, and instructors coaching students in safety and qualifying their project vehicles.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ In 2022 the College provided ATC displays and activities together with joint partner Kettering University at the first STEM day held at Michigan International Speedway. ▪ The College partners with the Livingston Intermediate School District to offer middle college programs in Cyber Security, Mechatronics, and Welding for all five Livingston school districts. ▪ In 2023, the college became a designated post-secondary partner with Kensington Woods High School, which is required to support early middle college programs for completion of college degrees and credentials through dual enrollment while in high school. The college is now a partner with six such programs, including its chartered middle college on campus, the Washtenaw Technical Middle College, as well as programs at Plymouth Canton High Schools, Ypsilanti Community Schools STEMM, Livingston Early Middle College, and Dexter High School.
<p>(ii) The community college hosts, sponsors, or participates in enrichment programs for area K-12 students, such as college days, summer or after-school programming, or science Olympiad.</p>	<ul style="list-style-type: none"> ▪ The College offers summer youth classes and camps through Community Enrichment, including sessions in music, robotics, video game design, additive manufacturing, and art and engineering, as well as a connected vehicle camp and STEAM middle school program. In 2022 camps returned to in-person offerings, with 12 summer camps, nine of which focused on technology such as coding and drones. In 2023, the college added two new space-focused camps: the NASA Academy of Future Space Explorers, and NASA Innovators Camp. It also provided tech camps to Ypsilanti youth through a scholarship supported by the LDFA of Ann Arbor and Ypsilanti. ▪ The College offers a STEM summer program for incoming freshmen. The College also offers a “College and Career Readiness” summer bridge program each year for high school students interested in dual enrollment. ▪ The College hosts an annual summer camp and provides ongoing cultural, educational, and recreational activities for youth in the community throughout the year. The College held its annual 6-week academic Summer Learning Experience camp at the Parkridge Community Center in Ypsilanti, providing engaging activities along with 96 hours

Best Practices by Category	Examples of Adherence
	<p>of teacher-led instruction in math, reading, Spanish, and STEM topics. The College has also reimagined its Parkridge After-School program to mirror the academic focus of the Summer Learning Experience. The College now employs certified teachers year-round to provide instruction in Math, Spanish and Reading.</p> <ul style="list-style-type: none"> ▪ The College hosted its fifth annual STEAM week in 2023, offering more than 48 in-person and virtual sessions to approximately 500 high school, college, and community participants. The event included speakers from university and industry partners, workshops, tours, demonstrations, films, and career panels. For the second consecutive year, STEAM Week was paired with WCC’s Campus Explore, an event that introduces prospective students to all the college has to offer in education and career preparation. ▪ The College hosts SuperSTEAM Saturdays monthly during the academic year (both virtually and on-campus) to provide hands-on STEM plus arts workshops, career presentations, documentaries, campus tours, and labs. The interactive sessions led by WCC faculty are designed for middle school-age students but are open to all ages. ▪ In February 2023 the College celebrated its sixth annual CTE Month, including information stations for prospective students highlighting the value of CTE programs and CTE careers, and resources for students interested in CTE pathways. Students were also invited to film viewings, sessions on women in non-traditional fields, internships, and other topics. ▪ WCC’s Welding and Fabrication Department hosted the WCC High School Welding Invitational once again in January 2023, bringing more than 150 high school competitors from eight high school welding programs to campus to compete for prizes in WCC’s welding facilities. In April, the department then hosted the Skills USA State Welding Competition, which included 50 competitors from twelve high schools across the state of Michigan. ▪ The College’s Transportation Technologies department hosted the 2023 Skills USA high school regional competition in the WCC transportation

Best Practices by Category	Examples of Adherence
	<p>labs during CTE week, with 75 high school students and instructors participating (up from 65 last year).</p>
<p>(iii) The community college provides, supports, or participates in programming to promote successful transitions to college for traditional age students, including grant programs such as talent search, upward bound, or other activities to promote college readiness in area high schools and community centers.</p>	<ul style="list-style-type: none"> ▪ The College continues to implement the REACH program for youth aging out of the foster system, which includes State grant funding for a transition coach to help with life skills and success in college. ▪ The College has continued to refine its first-year student success coaching model, with coaches integrated more closely with advising and faculty. This past year, success coaches served over 1,200 first-time degree-seeking students. Student support and engagement has been expanded with implementation of the TargetX platform. This proactive/intrusive model has increased timely responsiveness to student academic and non-academic barriers and challenges. ▪ The College continues its partnership with the Ann Arbor Area Community Foundation to house two success coaches funded by AAACF supporting students receiving scholarships from AAACF at WCC, and area colleges and universities. ▪ The College partnered with Ypsilanti Community High School to use the ALEKS math assessment and educational tool to promote math competency so students can access college level math courses when enrolling in college. The ALEKS tool is also used for the College and Career Readiness summer bridge program. ▪ The College is a participant in the Detroit Drives Degrees Community College Collaborative (D3C3), a regional initiative supporting community colleges in increasing access to educational opportunities, completion, and strengthening the college-to-career pipeline. As part of the initiative, the College worked with experts at the National Institute for Student Success at Georgia State to identify gaps in promoting student success; as a result, WCC is working to enhance more intentional advising, interventions, curriculum pathways, and other measures to improve outcomes for entering and continuing students. ▪ The 9th annual Summer Bridge program was offered in person this past year to rising juniors and seniors interested in dual enrollment. The 4-week program offers soft skills and basic skills instruction.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The College implemented a co-requisite model for college-level reading, writing, and math to place incoming new student on a successful pathway through their academic program. With a combination of modalities and new approaches, students now will be able to enroll in college-level courses in one year or less. ▪ The College also implemented a course in which student can increase their math level in as little as three weeks within with an instructor using ALEKS math modules in different modalities. ▪ The College hosts a visit each semester in which dual-enrolled students from Ypsilanti High School visit campus to tour the Health Science Division program areas. ▪ While offering increasingly more face-to-face class offerings in 2022-23 to meet student demand, WCC continued to enhance options for online learning success for all students, maintaining availability of student support services virtually to address student needs and continuing to improve online courses. The College continued to expand and refine its Virtual Classroom (VC) model (synchronous online), with success rates in VC courses at almost 78% in Winter 2023 (5 points above national average). ▪ The College completed year two of the Alpha Scholars program in 2022-23, supported by \$1.4 million in Title III grant funding and designed to offer customized support for first-time, full-time, degree-seeking students. As of May 2023, the program has 143 students that are 25% minority, with a 94% persistence rate. ▪ The College offers a “Student Success Conference” each semester to introduce new students to success strategies and resources, as well as a “Recharge Your Success” conference to energize students returning to class. ▪ The College continues to provide a Virtual Student Connection Welcome Center (along with in-person and phone options) to offer one-stop, virtual access to information and support services.
(iv) The community college provides, supports, or participates in programming to promote successful transitions to college for new or reentering adult students, such as adult basic	<ul style="list-style-type: none"> ▪ Through the Detroit Drives Degrees (D3C3) initiative and \$2.09M in grant funding, the College has launched Advance Ypsi, a program to address equity gaps and support education and job

Best Practices by Category	Examples of Adherence
<p>education, GED preparation and testing, or recruiting, advising, or orientation activities specific to adults.</p>	<p>attainment for underrepresented populations in Ypsilanti, including traditional and adult students. Over three years this initiative will serve 300 Ypsilanti Community Schools students and adults from Ypsilanti, offering training programs and support to prepare for careers with earning potential of at least \$40,000. The program has launched with a focus on mobility, transportation technology, manufacturing, and other high demand career areas.</p> <ul style="list-style-type: none"> ▪ The College continues to support students through state-funded programs designed to provide education and targeted student support for COVID frontline workers and returning adult students. As of August 2023, 479 students enrolled under the Futures for Frontliners scholarship for 2022-23, while 1,665 enrolled with the Reconnect scholarship. ▪ The College is a regional GED testing site and has a successful GED preparation program (Adult Transitions), which also prepares students for a smooth transition to college enrollment. The program continues to be recognized annually by the State for its education gains, which are among the highest in Michigan. ▪ The College hold a half-day “WCC & You” event to offer prospective students and residents of all ages to explore the campus and academic programs, tours campus, receive information on support services and activities, and get assistance with on-the-spot applications and registration. The event also highlights flexible opportunities for adult learner and information on financial aid and state scholarship programs such as Michigan Reconnect (adults) and the Michigan Achievement Scholarship (high school graduates). ▪ The College holds Gold status as a Vet Friendly School. The College’s Wadhams Veterans Center does outreach activities with student Veterans, and since 2016-17 has worked with the WCC Foundation to provide emergency funds to meet Veteran needs, including gas and grocery cards, utility payments, and book awards. ▪ The WCC Foundation’s Student Emergency Fund helped approximately 112 students in 2022-23 with timely assistance of up to \$500 per request to

Best Practices by Category	Examples of Adherence
	<p>overcome emergencies, including food shortages, unexpectedly high utility bills, transportation problems, technology challenges, and childcare needs. Funds were paid directly to vendors to ensure financial aid was not compromised.</p> <ul style="list-style-type: none"> ▪ The College continues to increase the implementation of Open Educational Resources (OERs) in courses to mitigate textbook costs, saving students an estimated \$10.1 million since 2017-18. As of fall 2022, OERs were in place for 49 courses utilized by over 7,000 students, with a savings of \$825, 868 for fall alone. This year, in addition to four active Z-certificates in Business and well over 300 text book-free general education course sections, the College launched its first “Z Degree,” a full associate degree in Math and Natural Sciences with no textbook costs. ▪ WCC’s Bailey Library maintains more than 300 laptops for student long- and short-term lending, and has provided hot spots for students to address gaps in technology needs (approximately 400 in 2020-21 during COVID, adjusted to approximately 200 with the return to campus in 2021-22). In fall 2023, all computers were checked out for students in need. ▪ WCC supports more than 60 computer labs on campus to ensure adequate technology access for students. This includes procurement, resolving issues, and refreshing the computers and software on them as needed. ▪ The College continues to expand support for student mental health, including regular “Mind Your Mental Health” communications to support students and reduce stigma, and activities such as “Relax, Rejuvenate, Repeat” sessions to help mitigate stress. In 2021-22 the College launched the WellTrack app with tools to assist students with monitoring mental health, with over 1,500 “visits” by student this year. The College also offers Protocol call center for 24/7 mental health support and referrals. WCC counselors are now available both virtually and on campus, completing approximately 600 personal counseling appointments last year, a 77% increase over the year prior. Counseling also sponsored WCC’s first Wellness Fair last year, offering students college

Best Practices by Category	Examples of Adherence
	<p>and community resources. In addition, frontline staff are certified in QRP (Question, Respond and Persuade) training on assisting students in distress. WCC now partners with the National Alliance on Mental Illness (NAMI) to provide a Connection Support Group for those with mental health challenges. The College also has an active Collegiate Recovery Program for students seeking recovery from addiction, providing virtual and on-site services and sponsoring community Naloxone training.</p> <ul style="list-style-type: none"> ▪ The College continues to offer and expand accelerated programming with targeted skills geared for adult learners, such as business management, business essentials, entrepreneurship, supply chain, and IT programming accelerated certificates. ▪ The College offers “Smart Pairs,” selected 7-week online course pairs designed to meet the needs of adult students and promote accelerated progress toward completion and transfer. Students needing flexibility can also explore “Smart Terms” focusing on two courses at a time, and “Smart Picks,” classes selected by faculty to help jump start career training.
<p>(v) The community college has active partnerships with regional 4-year colleges and universities to promote successful transfer, such as articulation, 2+2, or reverse transfer agreements or operation of a university center.</p>	<ul style="list-style-type: none"> ▪ The College participates in the grant-funded Michigan Louis Stokes Alliance for Minority Participation (MI-LSAMP), an alliance of four 4-year institutions (University of Michigan, Michigan State, Wayne State, and Western Michigan University) and two community colleges (WCC and Mott). In 2021-22, a \$3 million renewal was awarded of National Science Foundation funding to continue the grant’s goal to significantly increase success of underrepresented students in STEM fields over the next five years. ▪ The College’s NSF grant funding for the S-STEM program, incorporated into WCC’s STEM Scholars program, supports scholarships for academically talented students demonstrating financial need, enabling them to enter the STEM workforce or graduate school programs after completion of a STEM area degree. ▪ The College continues to grow its STEM Scholars cohort program with special programming for students pursuing STEM degrees at WCC with

Best Practices by Category	Examples of Adherence
	<p>intent to transfer. The program includes customized curriculum, faculty mentoring, academic, social, and career support, research opportunities, and coordination with the transfer institution. This program was created with the support of the LSAMP grant and S-STEM grant, in collaboration with receiving universities. The STEM Scholars program, launched with 16 students in Fall 2018, now has 90 current scholars and 32 faculty and staff mentors in Fall 2022. Scholars are 15% minority, 50% are female, and 18% are first generation. The program has a 35% transfer rate (higher than national average) and a 100% retention rate. The cohort for 2023-24 added 39 new students.</p> <ul style="list-style-type: none"> ▪ The College partners with the University of Michigan UROP (Undergraduate Research Opportunity Program) annually, which provides WCC students the opportunity to participate in a research placement during the summer with faculty at the U-M. Last year six WCC students were accepted to present their research at UROP, the most of any institution participating in the event. ▪ The College continued to expand its HBCU Pathway program, the first comprehensive such agreement between a Michigan two-year institution and any HBCU. WCC launched several new agreements with HBCU institutions offering WCC students a seamless transition with coordinated services to HBCUs Jackson State, Mississippi Valley State, Central State University, Southern University at New Orleans, and new partners Alabama State and Tuskegee University. In June WCC hosted its first “HBCU Day,” with 400 area high school students and families attending to learn about WCC’s HBCU Pathway, showcase the HBCU experience (including marching bands and a fraternity/sorority stroll off), and opportunities to meet with HBCU partners. ▪ The College continues to partner with University of Michigan Chemistry faculty in a \$1M grant to bridge community college science students with U-M’s undergraduate program in chemistry. This includes seminars, research, visits and mentorships.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The College’s dedicated virtual University Transfer Center offers holistic, accessible services for student’s interested in transfer, and developing strategic agreements with transfer partners. ▪ The College continuously updates articulation agreements to allow smooth transfer of programs with other colleges and universities, and currently has 86 transfer agreements with other institutions, including 8 reverse transfer agreements and 63 “3+1” agreements. ▪ In 2022-23 the College added or renewed 14 new articulation agreements, including agreements with other institutions for programs in program areas such cybersecurity, exercise science, computer science, graphic and web design, and health administration. ▪ WCC continues to successfully transfer more students to the University of Michigan than any other college. ▪ University of Michigan College of Engineering hosts transfer events twice each year for WCC students and area high school students, as well as on campus demonstrations. U-M Medical School hosts an annual “How to Get Into Medical School event for WCC students wishing to pursue medicine. ▪ The College’s honor society, Phi Theta Kappa, invites four-year university recruiters to speak, network, and provide information at the society’s annual induction ceremony. ▪ The College collaborated with the University of Michigan College of Engineering in 2021 after procuring a 2021 Ford Mustang Mach-E to adapt Advanced Transportation Center Program skills sets to include Battery Electric Vehicles, battery/controls functional diagnosis, charging systems, Over-the-Air Updates/Cybersecurity, and driving range analysis. WCC participated with U-M in drafting an NSF Proposal to create a Battery Manufacturing Program, State of Charge Diagnosis, and Re-Purposing logic for second life utilization. ▪ WCC collaborated with Michigan State University’s College of Engineering in co-developing an NSF proposal titled Electrified Mobility Innovation Engine (EMIE), with the objective to grow a five-state ecosystem to accelerate development and

Best Practices by Category	Examples of Adherence
	deployment of EV technologies and equitable workforce solutions and advance U.S. leadership in electrified mobility.
Category C: Community Services (must meet 4 of 5)	
<p>(i) The community college provides continuing education programming for leisure, wellness, personal enrichment, or professional development.</p>	<ul style="list-style-type: none"> ▪ The College offers more than 200 classes each term for personal enrichment and professional development, including targeted classes for youth and seniors. In 2022-23, there were nearly 4,000 non-credit class enrollments, including corporate training and life-long learning. ▪ Last year WCC’s Corporate Training and Lifelong Learning department received certification by the Learning Resources Network (LERN), one of 168 colleges nationally certified by the leading association in ensuring quality in continuing education. ▪ The College supports lifelong education and quality of life by providing Senior Focus health and wellness programs, offering approximately 113 such free classes in 2022-23. In addition, the college offers tuition scholarships for county residents age 65 and older. ▪ The College holds a Liberal Arts Week event in connection with National Arts and Humanities Month each October. The event, open to campus and the community, included a week of WCC faculty and community leaders offering interactive sessions on the importance of liberal arts education and its impact on life and workplace skills. ▪ In collaboration with community partners and WCC’s health insurance carrier, the College’s Human Resources Department has continued to enhanced wellness efforts by offering greater support options for mental well-being, such as immediate 24/7 access to counseling through the Employee Assistance Program, telehealth options, and access to community resources. Last year the College offered Lunch and Learn sessions focused on stress management, wellness resources, and mental health issues in the workplace. The College has held a Wellness Day event to welcome employees back to campus each fall since 2021, including multiple activities focused on wellness

Best Practices by Category	Examples of Adherence
	<p>and mental health and resources provided by the College and community partners.</p> <ul style="list-style-type: none"> ▪ The College has taken an active stance in encouraging exercise among employees and students through participation with the American College of Sports Medicine. In 2022-23, the College was awarded Gold Level Exercise is Medicine designation for its commitment to creating a culture of wellness on campus—one of only three community college nationwide to do so—after receiving Silver recognition for each of the four years prior. ▪ The College launched a significant new health and wellness initiative this year to promote all types of physical activity for campus and community, the “To The Moon” fitness challenge. ▪ The College closed grant funding from last year from the following agencies to support its community development initiatives: United Way (\$8,000), Washtenaw County (\$22,000) and the AAACF African Endowment Fund (\$12,000). This year, WCC at Parkridge received an additional \$30,000 from United Way. ▪ The College is approved for Veteran funding from multiple government agencies to support non-credit professional development offerings for military personnel.
<p>(ii) The community college operates or sponsors opportunities for community members to engage in activities that promote leisure, wellness, cultural or personal enrichment such as community sports teams, theater or musical ensembles, or artist guilds.</p>	<ul style="list-style-type: none"> ▪ The Offices of Instruction, Student Development and Activities, and Diversity collaborate to provide events, performances, and training for students, employees, and community members promoting diversity and multiculturalism. Examples in 2022-23 included the annual Martin Luther King, Jr. College Celebration and week of “Beloved Community” educational and community events; fourth annual “Equity in Action” Awards, recognizing campus and community leaders in promoting equity at WCC; monthly celebrations related to diverse populations (e.g. Latinx Heritage Month); Equity Talks; and the College’s Juneteenth celebration. ▪ The College offers health and fitness classes in local senior centers, as well as classes to promote leisure, wellness, and personal and cultural enrichment for local residents. The College

Best Practices by Category	Examples of Adherence
	<p>supports concerts and other cultural events on campus that are open to the community.</p> <ul style="list-style-type: none"> ▪ The College offers an annual opportunity for community members to experience WCC college courses at no cost. In 2021, WCC expanded its Free College Day event to a virtual, week-long Free College Week. In 2023, the popular event, presented in April in connection with Community College Month, saw 1,003 individuals taking part in over 80 virtual courses, with 6,133 total enrollments. ▪ The College typically hosts cultural organizations on campus that that are open to community member participation, such as community musical ensembles (Washtenaw Community Concert Band), language schools (Ann-Hua Chinese School and German School of Ann Arbor), textiles (Ann Arbor Area Quilting Guild), and many others providing enrichment opportunities. ▪ In 2022-23, WCC’s Performing Arts department offered a free, year-long World Arts and Education series in Towsley Auditorium and online for students and the community, including live and virtual performances, lectures, and discussion from around the world ranging from African Drumming to Jewish and Romani musical traditions, Chinese traditional music and arts, and more.
<p>(iii) The community college operates public facilities to promote cultural, educational, or personal enrichment for community members, such as libraries, computer labs, performing arts centers, museums, art galleries, or television or radio stations.</p>	<ul style="list-style-type: none"> ▪ In July 2022, the College reopened its Morris J. Lawrence Building following a year-long renovation which significantly upgraded the building with major facility updates and new state-of-the-art technology. The building, erected in 1990, is dedicated to providing conference and other services, event/meeting/performance space, and education, enrichment, professional development, and workforce training for the community, business and industry, trades partners, and many others. ▪ The College’s 500-seat Towsley Auditorium and other space in the Morris Lawrence Building on campus has been for many cultural activities in a typical year, including local and national speakers, performing groups such as the Ypsilanti Symphony Orchestra, Ypsilanti Community Choir, Russian Ballet-Ypsilanti, Ann Arbor Comic Opera Guild, Out

Best Practices by Category	Examples of Adherence
	<p>Loud Chorus (LGBT Community Chorus), Washtenaw Community Concert Band, the Community School of Ballet, and Penny Seats Theater Company, as well as faculty and student performing arts and film productions. The ML Building has hosted events such as middle and high school vocal competitions, proms, the AAUW book sale, and community and business and industry events including the North America Building Trades Union, Michigan Medicine Adolescent Health Conference, the Workforce Pipeline Summit, the Osher Lifelong Learning series, and the annual WCC Climate Summit.</p> <ul style="list-style-type: none"> ▪ A new Art Gallery was opened as part of the renovation of the Morris Lawrence Building in 2022. The flexible, open space is designed to showcase the art of WCC students, faculty, and local or regional artists. In 2022-23 it hosted exhibits of student and faculty art; highlights from the College’s art collection; the regional Soul of Philanthropy exhibit highlighting Black giving; and the Michigan Art Education Association Region 3 K-12 Art Show. ▪ The College exhibits works of students and local artists throughout public spaces on campus. Since 2016 it has held an annual juried student art show mounted primarily in the Student Center and Liberal Arts and Sciences building; the show is open to the public and has works available for purchase. The College’s Bailey Library also has rotating and permanent art exhibits. ▪ The College maintains an open computer lab, the Learning Commons, which is available to students and the public. The Commons has 20 iMacs and 60 Dell desktops available for use, as well as 20 short-term loaner laptops. ▪ WCC offers the Orchard radio station, a student newspaper (<i>The Voice</i>), annual literary journal (<i>The Huron River Review</i>), online quarterly literary magazine (<i>The Big Windows Review</i>), regular anthologies of poetry and prose by students, faculty, alumni, and friends of WCC, college newspaper (<i>On the Record</i>), and community magazine (<i>Launch</i>).

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The Bailey Library offers library services to community members, with remote services available. ▪ The College and Bailey Library host the annual Human Library each year, an international project open to the public in which volunteers share their lived experiences with others. ▪ WCC held its fifth annual Michigan Community College Gender and Sexuality Conference in 2022-23, offering a forum for LGBTQIA+ individuals and allies from Michigan community colleges to foster success and build community. ▪ Conference Services supports events for organizations throughout the community on campus, including non-profits, local businesses, and other educational institutions. Even with the impact of COVID and the community-focused Morris Lawrence Building closed for renovations in 2021-22, during the last fiscal year (July 2022-June 2023), the College hosted 3,246 external events and 64,920 external visitors. The College typically serves as a community gateway to more than 91,000 visitors annually. ▪ WCC’s Entrepreneurship Center operates a free open co-working space for students and community members in which to study, network, and use free computers and printing.
<p>(iv) The community college operates public facilities to promote leisure or wellness activities for community members, including gymnasiums, athletic fields, tennis courts, fitness centers, hiking or biking trails, or natural areas.</p>	<ul style="list-style-type: none"> ▪ The College has a community Health and Fitness Center that serves a capacity membership of approximately 8,000 community, student, and employee members; usage continues to rebound following reopening after the COVID shutdown in 2020, with nearly 6,000 members as of spring 2023. The Center offers over 65 different health and fitness courses per week. Members have opportunities to participate in special programs such as Meditation, Aquacise for Arthritis, Masters Swim, Ai Chi, MyFitRx, and Tai Chi. ▪ The College offers PEA 115 for WCC students as a one-credit fitness course in which they receive free usage of the Fitness Center for the entire semester. ▪ Community members have access to free lectures through the Fitness Center related to nutrition, fitness, meditation, and other related health topics. The HFC also offers virtual fitness options.

Best Practices by Category	Examples of Adherence
	<ul style="list-style-type: none"> ▪ The College’s Health and Fitness Center has been certified as a Medical Fitness Facility by the Medical Fitness Association since 2014, and was recently re-certified for an additional four years. The Center continues to offer specialized programs in this area, providing programs and services for individuals transitioning from therapy, surgery, managing medical conditions, weight loss, or recovering from an injury or illness. ▪ The Health and Fitness Center continues to partner with community and national organizations such as S.O.S. Community Services, SafeHouse, Lee Denim Day, MOORE Foundation, Ypsilanti Meals on Wheels, and the American Association of University Women by providing opportunities for HFC members to donate to organizations that give back to the community. ▪ In May 2022 and 2023, WCC served as official host for the Murph Challenge, a national fitness challenge that raises scholarship funds for Vets. The event is a collaboration between the Wadhams Veterans Center and the WCC Health and Fitness Center. ▪ The College has athletic fields available for student and public use that accommodate a variety of sports and recreational activities. The College campus also maintains extensive green space, including hiking, biking, walking, and trails. This includes an interpretive nature trail marked by instructional, highly visual signage about natural features of the campus. ▪ With funding support from the Southeast Michigan Council of Governments, the College created a non-motorized pathway on WCC property to provide safe opportunities for walking, jogging, or cycling to, from, and on campus. The Border-to-Border Trail network connects through WCC’s campus.
<p>(v) The community college promotes, sponsors, or hosts community service activities for students, staff, or community members.</p>	<ul style="list-style-type: none"> ▪ Student Development and Activities continued to expand its popular Esports program, which launched during in 2020-21. The college opened a new Esports arena in Winter 2023 and brought on additional staff to support two full Esports teams (which compete against other collegiate teams) and daily drop-in play for students. The program previously raised funds to support gaming

Best Practices by Category	Examples of Adherence
	<p>equipment for University of Michigan Mott Children’s Hospital.</p> <ul style="list-style-type: none"> ▪ The College’s digital and fine arts faculty and students collaborate regularly with community organizations to create public art displays and present student/faculty art exhibits in the community. The College’s photography department collaborates with the University of Michigan Health System to provide free portraits to cancer patients and their families. ▪ The College’s Dental Assisting faculty oversee a Dental Clinic on campus that offers low-cost dental cleaning and services for students, faculty, and staff, while providing hands-on opportunity for University of Michigan dental students. The clinic offered service to 263 individuals in Winter 2023. The Dental Program also offers dental service at Hope Clinic in Ypsilanti. ▪ Students and faculty in the Dental Assisting program typically hold a Mission of Mercy event biennially, providing free dental clinic services at the national healthcare event targeting economically disadvantaged communities. ▪ The College partners with the American Red Cross to host Blood Drives several times a year. ▪ WCC faculty and staff annually take part in the American Heart Association Heart Walk. ▪ The College frequently hosts large-scale community events such as charity walks that benefit the community and non-profit organizations: examples have included the American Heart Association, Alzheimer’s Association, American Cancer Society, American Diabetes Association, St. Jude Children’s Research Hospital, and Washtenaw Literacy. ▪ The College partners with the United Way and sponsors an annual campaign promoting WCC employee involvement and giving to causes supported by the organization. ▪ During Student Welcome Days held each Fall and Winter semester, the College provides information to students on events, clubs, resources, service activities, and volunteer opportunities available on and off campus. ▪ The College supports student and employee activities on campus, hosting service events for

Best Practices by Category	Examples of Adherence
	<p>student clubs such as the Phi Theta Kappa annual service project and Commit to Complete event.</p> <ul style="list-style-type: none"> ▪ WCC athletic teams partner with a local non-profit to support volunteer activity each term. ▪ The College hosts an annual Volunteer Fair to connect students with local non-profits, in addition to supporting regular promotion of Washtenaw United Way's online database of local volunteer opportunities. ▪ Through WCC's presence at the Parkridge Community Center in Ypsilanti, the College hosts and oversees multiple community meetings to promote community involvement and volunteerism. WCC hosts a weekly Monday meeting, "WCC Community Discussion & Initiatives," with local partners, agencies, and politicians to discuss current programming and events, and explore ways to collaborate. In addition, Parkridge also hosts a Wrap-Around Services meeting biweekly with Ypsilanti Housing Commission and Engage at EMU, a partnership that has expanded to include collaboration on events and programming. The Parkridge Center has also expanded the relationship with Michigan Works! Southeast through meetings, sharing information with other agencies, and working to seek options for Paid Worker Experience staff members. ▪ WCC was designated a Voter Friendly Campus for the third consecutive year in 2023 by the Campus Vote Project and NASPA for its high level of student civic engagement and level of voter registration on campus. In addition, the college was awarded a Silver Seal as part of the ALL IN Campus Democracy Challenge for student participation in the 2020 election. ▪ The Center for Career Success offers two career fairs each academic year that are promoted and free of charge to community members, connecting them with up to 150 hiring employers annually. ▪ The College's Sustainability Literacy Task Force annually hosts a free Climate Summit (called Climate Con) open to students and the community. Each year's event has a specific focus and is designed to spur positive action; the Fall 2022 theme was "Solutions and Hope" and featured

Best Practices by Category	Examples of Adherence
	<p>speakers, book readings, and hands-on activities. The task force also promotes student and community opportunities through the recently established Food Forest, book reads, and other activities.</p> <ul style="list-style-type: none"> ▪ WCC has been designated a “Bee Campus USA” for the fourth consecutive year in recognition of work enhancing pollinator habitats, pesticide reduction, and providing educational and service opportunities to students and community. ▪ The College provides advisors from the Center for Career Success to sit on the local Hire MI Vet committee. The Hire MI Vet committee plans and orchestrates activities to support the employment needs of veterans in Ann Arbor. Their local hiring fair is held at WCC and supports approximately 30 Veteran-friendly employers and up to 100 veterans. ▪ In summer 2023 the College collaborated with the Region 9 Veterans Community Action Team to host the second annual Washtenaw County Vet Fest, a large-scale free event serving approximately 500 individuals, featuring food, activities and resources for Veterans and their families.